Internationalisation & business excellence of innovation

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Internationalisation of innovation & business excellence

Shared Value

1. Business model innovation
2. Product and service innovation
3. Process innovation
4. Technology innovation
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Shared Value Results

1. Business model innovation
   - Number of articles published in SCI publications
   - Income as a result of selling new / innovative products

2. Product and service innovation
   - Number of patents
   - Proportion of developing partners from abroad
   - Proportion of BRP (Bruto Regional Product) on R&D

3. Process innovation
   - People Results
     - Key results
       - Key Strategic outcomes
       - Key Performance Indicators
   - Customer Results
   - Society results

4. Technology innovation

Product Lifecycle Management
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Assessing excellence - RADAR

RESULTS

Performance

TRENDS
TARGETS
COMPARISONS
CAUSES

Relevance and Usability

SCOPE
SEGMENTATION
INTEGRITY
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Assessing excellence – World Class

Towards World Class

PHILIPS

RESULTS

Performance

Relevance and Usability

Key results
- Key Strategic outcomes
- Key Performance Indicators

People Results

Customer Results

Society results

TRENDS

TARGETS

COMPARISONS

CAUSES

SCOPE

SEGMENTATION

INTEGRITY
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EFQM Excellence Model

Enablers
- Leadership
- People
- Strategy
- Partnerships & Resources

Results
- People Results
- Customer Results
- Society Results
- Key results

Learning, Creativity and Innovation
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Observe reality, understand, learn and act

EFQM Excellence Model with Fundamental concepts

Performance and gap analysis

Root Cause Analysis

Change what we are doing

Learning

Voditeljstvo
Strategija
Partnerstva in viri
Procesi, proizvodi in storitve
Rezultati - zaposleni
Rezultati - odjemalci
Rezultati - družba
Ključni rezultati

Observe reality, understand, learn and act
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**EFQM Definition of Excellence**

Excellent organisations achieve and sustain superior levels of performance that meet or exceed the expectations of all their stakeholders.
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Relationship

1. Business model innovation
2. Product and service innovation
3. Process innovation
4. Technology innovation
Thank YOU